



#### **Office Hours**

✤ Tuesdays 9:00 am - 3:30 pm
♦ Wednesdays 9:00 am - 3:30 pm

\* Thursdays 9:00 am - 3:30 pm

Telephone: 570-758- 3615

## Email: LMTMA@LMTMA.COM

### **STATE ROUTE 147 WATER LINE REPLACEMENT**

A meeting was held August 6<sup>th</sup> at the Authority office with Rep Lynda Schlegel Culver, representatives from PennDOT, a representative from the Northumberland County Commissioner's Office and a representative from Seda-Cog to discuss the possibility of funding the replacement of the 99+ year-old water main line located in State Route 147. Since that meeting, the Authority has been notified that they have been awarded a grant for this project, pending completion and qualification of an income survey. Those customers that are affected (from School Road to the north end of town) have been notified by letter. Someone from the Authority will be contacting each of these customers to complete the income survey. Surveys must be completed by September 24<sup>th</sup>, so if you haven't been contacted yet, please call our office at the number listed above.

#### **DEP ISSUES DROUGHT WATCH**

DEP has recently issued a drought watch for Northumberland and surrounding counties. Residents are asked to voluntarily cut back on non-essential water use by 5%. Despite recent precipitation, 27 counties have below-average groundwater levels and in some areas, surface water levels. Tips for conserving water can be found on our website by clicking on the scrolling banner at the top of the webpage.

## VENTS & HYDRANTS

It's that time of year when each of our customers should remove the snow when it is blocking sewer vents or fire hydrants. We thank you for your cooperation in this matter.

#### **WEBSITE**

The Lower Mahanoy Township Municipal Authority has a website that our customers can access for newsletters, meeting dates, hydrant flushing dates, contact information and rules and regulations for the water and wastewater systems. If you have internet access, please check out the customer service page with many options available to our customers. Also look for the link to receive notifications and alerts via email or text. The link is located in the upper right corner of the picture and also in the customer service section. The web address is *LMTMA.COM*.

*Customer Service is Our #1 Priority After hour contact – 570-274-0554* 

#### CASH PAYMENTS

Just another reminder that any customer of the Authority who desires to make payment for their services in the form of cash shall make their payments in person at the Authority's Office during normal business hours Tuesday through Thursday from 9:00 a.m. to 3:30 p.m. Customers who make payment for their services in cash either through the drop box or mail do so at their own risk. If cash payments are not received and receipted by Authority personnel, it will be presumed that said cash payments have not been made as no proof of payment exists.

#### DAMAGE

Please contact the Authority Office immediately at 570-758-3615 if you discover that damage has occurred on either the water or wastewater system so that the proper repairs can be scheduled. The Authority would like to say thanks to those people who have taken the time to report damage and/or leaks. It is greatly appreciated.

#### SEWER SYSTEM PROHIBITED WASTES

With winter soon upon us again, please have your HVAC technician inspect your oil tanks for any problems. Home heating fuel is a prohibited waste for the Authority's wastewater system. The homeowner will be held liable for any and all damages pertaining to the clean-up and restart of the plant should their home heating system malfunction causing home heating fuel to be discharged into the wastewater system. Rules and Regulations concerning the discharge of prohibited wastes and unlawful connections may be viewed through the Authority website LMTMA.COM.

#### **OUTDOOR FAUCETS**

The Authority would like to remind everyone to check their outdoor faucets. Freezing temperatures can cause your outdoor faucet to freeze and break causing water loss. Other things that can happen if it is not caught would be cloudy water and reduced pressure along the system for our other customers. Please make sure all outdoor faucets have been winterized.

#### **REQUEST FOR TEMPORARY DISCONTINUANCE OF WATER SERVICE**

The Authority would like to remind its water customers that if a water customer requests that the Authority temporarily discontinue water service for the purpose of repairs or renovations and this request is made during normal business hours of Monday through Friday from 7:00 a.m. to 5:00 p.m., no charge will be imposed by the Authority for the discontinuance or the reconnection of the water service except for such tapping fees, inspection fees or connection fees which may be imposed pursuant to the Rules and Regulations. If a request for temporary discontinuance of water service is made outside of normal business hours, a fee of \$20.00 shall be imposed upon the water customer requesting such temporary discontinuance of service in addition to any tapping fees, inspection fees, or connection fees which may be imposed by the Authority. Please contact the office or operator if you need the water service shut off.

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